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OBJECTIVE

Providing the ultimate travel experience for my clients. By providing an adventure where they are introduced into the local culture. While organizing their itinerary to the smallest details into a seamless organized trip without them having to be worried by the logistics of it.

KOENRAAD VANDEZANDE

GUIDE • TRIP LEADER • PROGRAM DIRECTOR

EXPERIENCE

2008 – now

Local Guide / Trip Leader • Rio de Janeiro • RioGuides

2010 – 2012

Trip Leader • Brazil • Castelo Viagens (Best Tours, BE)

2014 – now

Trip Experience Leader • South America • OAT

2017 - 2019

Program Director • Europe • GCCL

Coordinator Guide for EY during RIO2016 Olympics • coaching of trip leaders for OAT in Costa Rica and the Galapagos Islands

EDUCATION

Rega School, Leuven, Belgium

- Bachelor's degree in Information technology

Protur Escola Técnica de Turismo, Brazil

- Regional Guide for the state of Rio de Janeiro

LANGUAGES

Dutch • English • French • Portuguese • Spanish

SKILLS

- Excellent work ethic
- Impeccable organization skills
- Complete ownership of an itinerary
- Anticipate and resolve issues before they become problems
- Strive for seamless execution of the itinerary
- Maintain a diplomatic temperament and empathetic nature
- Excellent customers service
- Provide clear communication to customers and service providers
- Team player but proven ability to work individually
- Be an ambassador for the visited places

“12 YEARS OF EXPERIENCE IN PROVIDING THE BEST POSSIBLE TRAVEL EXPERIENCE!”

